



19th September 2017

ATC Air-Conditioning
Unit 36
Trade Link Park
Gants Centre
7140, Strand
Cape Town

Dear Greg,

REFERENCE LETTER

After being introduced to ATC Air-Conditioning almost Four (4) years ago, I wanted to take a moment to express to you the satisfaction we have doing business with your company.


Thank you for your excellent service!!! Ever since you have become our preferred service provider, our equipment are all in excellent working condition. This equipment was installed approximately Ten (10) years ago. It now is very evident that the previous companies we used were only reactive, with problems occurring at the most inopportune times. This all changed since you showed up in our horizon.

We are always impressed with both yours and your team product knowledge and the recommendations you continually make to save us money on upgrades, replacing units, maintenance and repairs. We would also like to compliment your service team who have been nothing but professional and respectful to our management and staff while on our premises. It is also very convenient for your administration staff to keep track of our equipment with the maintenance agreement program and calling us on time to schedule appointments. They are always very accommodating to our schedules.

Thank you for your prompt service and attention to detail. Keep up your thoroughness and excellent service. We look forward to working with you for many more years into the future.

Yours Sincerely

CAUDWELL MARINE (PTY) LTD



Vickey Gajoo
Supply Chain Manager

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